

Iris Douglas

Burston Award 2010 14 years at UPMC St. Margaret Hospital

It was a real joy to present the 2010 Evelyn Burston Award to Iris Douglas at the PSDVS Conference in Pittsburgh on November 4th. Iris joins a distinct group of professionals with this recognition. Iris has worked in volunteer administration for the last 14 years at UPMC St. Margaret Hospital. At the hospital, Iris has chaired the Patient Satisfaction Committee, sits on the UPMC System Patient Advocates Team, participated in Magnet designation and electronic health record implementation, and sits on the HCAHPS Pain Committee and HCAHPS Environmental Committee. She has also done numerous presentations for the hospital and the community.

Iris not only works very hard in her job, but she works very hard to promote her profession through her work with PSDVS. Having served in many roles at the state and chapter level, Iris also served at the 2010 PSDVS state conference chair and is the upcoming president of the PSDVS State Board.

You would not think that an individual would have any time left in the day to volunteer in her community.....but Iris does. She has worked with the SMMH Federal Credit Union, Every Child, Inc. and with the Glenshaw Presbyterian Church. She knows, as many of us do, that by setting an example as a volunteer yourself, you can better support and understand the needs of volunteers in our institutions.

Congratulations Iris on your award. We are very proud to have you as a colleague!

