



PSDVS PENNSYLVANIA SOCIETY OF DIRECTORS OF VOLUNTEER SERVICES IN PENNSYLVANIA, INC.

HEALTHCARE VOLUNTEER LEADERS IN PENNSYLVANIA

July, 2015

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Dear Friends and Colleagues,

Greetings from all of us who have the pleasure of being your PSDVS board members and chapter leaders. Each position represents an individual or committee who are working hard to represent and serve you and all members of PSDVS. We are financially secure, have a vibrant membership, and have benefitted from networking and educational sessions provided on the chapter and state level. The Eastern Chapter is hard at work on the October 14-16 conference in Valley Forge with some members seeking and receiving scholarships for our state conference and the AHVRP national conference (Association for Healthcare Volunteer Resource Professionals, a division of the AHA or American Hospital Assn).

Each year during the PSDVS conference, members are asked review the Slate of Officers and cast their vote for the next year's Board Members. The nominating committee has been working hard to prepare a slate of strong and dedicated members to lead us in 2016. Also celebrated at the conference is the presentation of the Evelyn Burston Award. Members and member's organizations can nominate a member volunteer resource professional for this award. Each organization received a letter early in June requested nominations.

On a daily basis, the website is used as a focal point for information and communication with one another in our "Member Forum" where we can ask questions of one another and receive suggestions from members who have implemented programs and have insights about situations. This year, we also have a new membership "perk": a subscription for each member to *ENERGIZE*. It includes your ability to view the current and past newsletters.

Please take a look at all of PSDVS members who are serving in leadership positions and then take a moment to bow to them. Seriously, they are working very hard for you and making our state organization one we can and should be very proud to be a member of.

This year, I asked our board to consider one goal: to conduct a strategic plan to review what we have been doing, the current needs of our members, and whether we should continue doing things as they are currently being done or whether we should make some changes. Board members asked that we form a Strategic Planning Committee, which we did, with a member from each chapter. By the end of July, that committee will have had a discussion with board members and chapter leaders to get their input and to move a plan forward.

Additionally, we want input from ALL of you. Expect to see a Survey Monkey Questionnaire before September in which we ask you for your ideas. What are we doing well? What suggestions for improvement do you have? Would you like to serve on a committee or in a board position? Please make an effort to give us feedback. We want to hear from each and every PSDVS member.

Enjoy the rest of the summer and I hope to see you in October at the conference and, for those of you who will be going to the national conference, in Orlando as well. Thank you for your intelligence, hard work, and dedication to the healthcare volunteer management profession.

Respectfully, *Alice Clark*



Don't miss your chance to networking at the upcoming conference.

PSDVS State Conference

October 14-16th

Valley Forge, PA

Register on our website:

<http://psdvs.memberlodge.org/conference>

Nominate a fellow volunteer manager for the Evelyn Burston Award

Which will be celebrated at the State Conference

Deadline July 31, 2015

See the details on the website

PSDVS Members in the News

Karla Bachl from the Central Chapter was selected as a concurrent session presenter for the 47th AHVRP Annual conference to be held in Orlando, Florida to be held September 19-22, 2015.

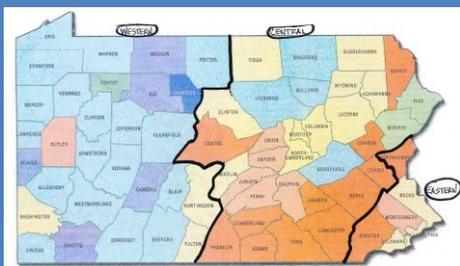
Session Title: *"When Volunteer Services Meet the Auxiliary"*.

Christi Brown again from Central Chapter served on this year's AHVRP Conference Committee where she got a chance to help select this year's presenters which we will be happy to meet at the National Conference in September.

Alice Clark also from Central Chapter has been elected by AHVRP members to the Committee on Nominations for 2016. She will work with AHVRP leaders to fill board and other positions.



*Welcome, may all who
come as peers, leave as
friends!*



A Warm Welcome to our new 2015 members

Central Chapter – 51 Members

Mary Bardell, Director Volunteer Services
Schuylkill Health, Pottsville, PA

Alexandra Boateng, Clinical Administrative Assistant
Centre Volunteers in Medicine, State college, PA

Rose Lance, Director of Activities & Volunteers
Holy Family Manor, Bethlehem, PA

Shelly Lee, Director Volunteers & Retail Services
Geisinger Medical Center, Danville, PA

Danielle Michael, Guest Services Manager
Mount Nittany Medical Center, State College, PA

Tina Sanders, Director of Volunteer Services & Mail Center
Chambersburg Hospital, Chambersburg, PA

Patrice Stillwell, Volunteer Manager
Ronald McDonald House, Hershey, PA

Eastern Chapter – 38 Members

Danielle Gower, Manager Institutional Adv.
Good Shepherd Penn Partners, Philadelphia, PA

Jennifer Paone, Director Volunteer Services
Princeton Healthcare System, Plainsboro, NJ

Stephanie Rivera, Guest Relations & Volunteer Coordinator
Magee Rehabilitation Hospital, Philadelphia, PA

Jennifer Robinson, Volunteer Coordinator
Memorial Hospital of Salem County, Salem, NJ

Eric Trumbower, Volunteer Coordinator
Grane Hospice Care, King of Prussia, PA

Amy Whary, Director of Volunteer Services
Tel Hai Retirement Community, Honey Brook, PA

Caroline Williams, Director of Volunteer Services
Aria Health, Philadelphia, PA

Western Chapter – 30 Members

Rebecca Biddle, Director of Volunteer Services
Washington Health System, Washington, PA

Kristen Huber, Volunteer Services Coordinator
Highmark Caring Place, Erie, PA

Heidi Kreider, Director of Volunteer Services
Nason Hospital, Roaring Spring, PA

Emily Williams, Hospice Volunteer Coordinator
Regional Home Health & Hospice, Erie, PA

Maureen Hanlon, Volunteer Coordinator
Austin's Playroom & AHN Health & Wellness Pavilion, Wexford, PA

2015 PSDVS BOARD MEMBERS

2015 Meeting Dates / Locations (TBD):

January 9 – (Video)conference call

March 20 – Carlisle @ Hoss's

July 24 – Allentown @ One City Center

PRESIDENT

Alice Clark (Central)
Coordinator, Volunteer Resources
Mt. Nittany Medical Center
1800 East Park Avenue
State College, PA 16803
814-234-6794 – (Office) / 814-441-3161 (Cell)
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AClark@MountNittany.ORG

PRESIDENT-ELECT

(Newsletter/By-Laws/Benchmarking)

Helen Gordon (Eastern)
Director, Fox Chase Cancer Center
333 Cottman Avenue
Philadelphia, PA 19111
215-728-2560 (Office) / 215-803-4713 (Cell)
215-728-3008 ((Fax)
Helen.Gordon@fccc.edu

VICE PRESIDENT (Burston Chair)

Meg Rider (Eastern)
Guest Relations & Volunteer Services Manager
Magee Rehabilitation Hospital
1513 Race Street
Philadelphia, PA 19102
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SECRETARY

Beth Fogel (Central)
Director, Volunteer Services
Sacred Heart Hospital
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TREASURER

Sue Espenshade (Central)
Manager, Volunteer Services
Penn State Hershey Medical Center
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PAST PRESIDENT (Nominating)

Nick Petti, (Western)

Manager, Volunteer Services

Family Hospice and Palliative Care

50 Moffett Street

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412-572-8826 ((Fax))

STANDING COMMITTEES

MEMBERSHIP CHAIR

Terry Scott (Eastern)

Manager of Volunteer Services

Hospice of Philadelphia

3300 Henry Avenue

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215-581-2360 (Office) / 602-320-1006 (Cell)

215-473-5047 ((Fax))

PROFESSIONAL DEVELOPMENT CHAIR

Diane Kolling (Western)

Director, Volunteer & Guest Services

UPMC Passavant

9100 Babcock Boulevard

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kollingdc@upmc.edu

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412-748-3399 ((Fax))

SCHOLARSHIP CHAIR

Jen Kopar (Western)

Director, Volunteer Resources

Allegheny General Hospital

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412-359-6278 ((Fax))

WEBSITE CHAIR

Georgina Winfield (Central)

Director, Volunteer Services

St. Luke's University Health Network

801 Ostrum Street

Bethlehem, PA 18105

Georgina.Winfield@sluhn.org

484-526-4676 (Office)

484-526-4199 ((Fax))

CENTRAL CHAPTER PRESIDENT + AHVRP LIAISON

Karla Bachl

Director of Volunteer Services
 Lehigh Valley Health Network
 1200 S. Cedar Crest Blvd.
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 610-402-8897 (W)
 610-295-2376 (Cell)
 610-402-1035 (Fax)

President:	<i>Karla Bachl</i>	<p>March 13 @ One City Center (Allentown). Host: Karla Bachl @ Lehigh Valley Health Network</p> <p>June 5 @ Hanover Hospital (Hanover). Host: Connie Klunk</p> <p>September 11 @ West Shore Hosp. (Mechanicsburg). Hosts: Andrea Flowers & Vonnie Krain</p>
Vice President:	<i>Tracy Johnsen</i>	
Treasurer:	<i>Christi Brown</i>	
Secretary:	<i>Beth Metzger</i>	
Membership:	<i>Cindy Bover</i>	

WESTERN CHAPTER PRESIDENT

Julie Moreschi

Volunteer Coordinator
 Grane Hospice
 105 Gamma Drive
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jmoreschi@granehospice.com
 412-963-6310 (W)
 412-963-7808 (F)

President:	<i>Julie Moreschi</i>	<p>March 6 @ Caring Place-“Creating Effective Power Point Presentations” by Jeff Forester</p> <p>May 29 @ AGH Wellness Center-“Act 153” by Jamie Mesar</p> <p>September 4 @ UPMC Northwest-“Get the most out of your volunteer software” by Ginger Valentine & Kim Giovannelli</p>
Vice President:	<i>Rose Hoffman</i>	
Secretary:	<i>Kim Giovannelli</i>	
Treasurer:	<i>David DiFuccia</i>	
Professional Development:	<i>Iris Douglas</i>	
Membershin:	<i>Mehan O'Mahoney</i>	

EASTERN CHAPTER

Ellen Goldberg

Manager of Volunteer Services
 Einstein Healthcare Network
 5501 Old York Road
 Philadelphia, PA 19141
goldberge@einstein.edu
 215-456-6059 (W)
 215-813-5182 (Cell)
 215-456-6059 (F)

President:	<i>Ellen Goldberg</i>	<p>March 6 @ Einstein Healthcare (Philadelphia). Host: Ellen Goldberg.</p> <p>June 5 @Phoenixville Hospital (Phoenixville)</p> <p>September 4 @ St. Mary Medical Center (Langhorne). Host Lillian Schonewolf</p>
President-Elect & VP:	<i>Meg Rider</i>	
Vice President	<i>Terry Scott</i>	
Treasurer:	<i>Yvonne Navarro-Brewer</i>	
Secretary:	<i>Irin Cruz</i>	

Internal Audit Com.
Helen Gordon, Chair – (E)
 Diane Kolling (W)

By-Laws Committee:
Helen Gordon, Chair (E)
 Tracy Johnson (C)

Membership Committee
Terry Scott, Chair (E)
 Cindy Boyer (C)

Scholarship Committee:
Jen Kopar (Chair)
 Susan Rehhausser (C)

Nominating Committee:
Nick Petti, Ch (past PSDVS Pres.) +
 *(E): Kathy Stocker
 *(C): Peggy Shupp
 *(W): Rose Hoffman

Professional Dev. & Compliance Com.
Diane Kolling (PSDVS Chair)
 Andrea Flowers (C)

Burston Award Committee:
Meg Rider, Ch (E)
 Karla Bachl (C Pres) + Past Award Recipient

Strategic Planning Committee
 Alice Clark (President)
 Helen Gordon (E + Pres.Elect)

2015 Conference
Meg Rider & Ellen Goldberg—Co-Chairs (E).
 October 14-16 @ Valley

Benchmarking Committee:
Helen Gordon, PSDVS Chair
 Deneen Baker
 Karla Bachl
 Christi Brown